Janet T. Mills Governor

Jeanne M. Lambrew, Ph.D. Commissioner



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Meeting name:	SUPPORT for ME Advisory Committee Meeting		
Date of meeting:	November 9 <sup>th</sup> , 2020	Time:	3:00pm-4:00pm
Minutes prepared by:	Joanie Klayman & Michaela Rice	Location:	Zoom
Mooting Objective			

Fifth gathering of the SUPPORT for ME Advisory Committee: Provide updates on the associated goals and activities with a focus on the Care Integration Survey, Stakeholder Engagement, and Telehealth Initiative.

## **Attendees**

Joanie Klayman, Caren Bishop, Michaela Rice, Danielle Louder, Lindsey Smith, Olivia Dooley, Tyler Egeland, Melanie Miller, Imani Ransby, Malory Shaughnessy, Darcy Shargo, Sarah Grant, Joan Ingram, Christy Duke, Fran Jensen, Katie Rosingana, Lisa Letourneau, Taloa Berg, Liz Remillard and Olivia Alford.

Notes, Decisions, Issues				
Topic	Discussion	Follow-up		
Welcome and Introductions Joanie Klayman  Care Integration Assessment Survey	Joanie welcomed the group and advisory committee members introduced themselves to Christy Duke, Imani Ransby, and Taloa Berg from the United South and Eastern Tribes, Inc. (USET).  • The Care Integration Assessment Survey was emailed to over 600 providers of Substance Use Disorder Treatment	NA  The due date to complete the survey		
Update Lindsey Smith	<ul> <li>and Recovery Services (SUD TxRS) in early October.</li> <li>Follow up reminders were sent however; the response rate remains low.</li> <li>The group discussed challenges providers are currently experiencing as well as the requirements to complete the survey; and brainstormed ways to improve the response rate.</li> </ul>	will be extended and plans for targeted outreach requesting follow-up were put in place.		
Update personal Department of the Department of	<ul> <li>Focus Groups: Three Community Focus Groups with persons with lived SUD experience have occurred to date. Overall:         <ul> <li>64% total participation rate</li> <li>Consistent themes across all focus groups include provider shortages; a need for detoxification services and long-term treatment options; desires for a continuum of SUD services to support care coordination and transitions; high costs of care; limited availability of real-time information about SUD treatment services, community supports and harm reduction services; a need to address the social determinants of health and stigma and; a need for more patient-centered treatment options.</li> </ul> </li> </ul>	Next Focus Group to be held next week in Public Health District 7 (Washington and Hancock Counties).		

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	<ul> <li>Patient-navigator or peer-navigator would be extremely helpful</li> <li>More holistic approaches to managing SUD over time</li> <li>Key Informant Interviews: Next data collection approach consists of key informant interviews with leadership from health systems, recovery housing, residential treatment services, behavioral health, and emergency departments. Questions focus on the following domains: billing/payment, building capacity, care provision, current capacity, and willingness to offer or expand SUD treatment and recovery support services.</li> </ul>	Outreach to request and schedule interviews will begin in November.
Telehealth Initiative Update Danielle Louder & Caren Bishop	<ul> <li>Discussion: 62 organizations completed the telehealth readiness assessment and 31 expressed interest in participating in the SUPPORT for ME telehealth initiative. NETRC staff have followed up with the organizations that expressed interest, and many are indicating they are no longer able to participate due to competing priorities during COVID. The group discussed the challenges providers are currently experiencing and brainstormed solutions that may be helpful to providers.</li> <li>The SUD Telehealth Toolkit includes the video presentations from the training and additional resources. The Toolkit will be made available on the SUPPORT for ME website once it is finalized. NETRC confirmed they will host and update the toolkit after the planning grant ends.</li> </ul>	
Updates	CMS recently issued guidance that Grantees must submit formal presentations, reports and other public materials to CMS for approval prior to dissemination.	Joanie will submit the Telehealth Toolkit and all other required materials to CMS prior to dissemination.
Adjourn		Next Meeting: December 14, 2020

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